



INFORMATION ON THE AKW

contents

1. entitlement to child benefit	1
2. for whom can you get child benefit	1
3. how much child benefit will you receive	1
4. other schemes implemented by the SVB	2
5. export restrictions on benefits act (beu)	2
6. personal details	2
7. what are your obligations	2
8. if you disagree with the SVB or if you have any complaints	2
Addresses and telephone numbers	3

1 entitlement to child benefit

Entitlement to child benefit is laid down in the Dutch National Child Benefits Act (AKW). In general, people who live or work in the Netherlands legally are entitled to child benefit. If you work outside the Netherlands for a Dutch employer you may also claim child benefit.

2 for whom can you get child benefit

You can get child benefit for your own children, stepchildren and foster children. A child counts as a foster child if you raise it and provide for it as if it were your own child. If you are the child's official guardian it will usually count as a foster child.

Entitlement to child benefit is assessed by the SVB on a quarterly basis. The situation on the first day of each quarter, the qualifying date, determines whether you are entitled to child benefit.

There are four qualifying dates: 1 January, 1 April, 1 July and 1 October.

Child benefit is paid once the quarter has ended.

The amount is paid into the bank or giro account you specify on the claim form.

An Example:

Your child was born on 1 January.

You are entitled to child benefit as from January, the first quarter. Your child benefit is paid at the beginning of April. If your child was born on 2 January, which is after the qualifying date for the first quarter, you would not be entitled to child benefit until April, the second quarter. You would then receive your first payment at the beginning of July.

3 how much child benefit will you receive

For children born this year, child benefit comes to about € 174,- per quarter. If you have older children or more children, the amounts may differ.

The amounts of child benefit are adjusted from time to time. These general adjustments usually take effect on 1 January or 1 July. Current rates can be obtained from the SVB or looked up on our internet site. The total amount payable depends on the age of your child and the number of children. It also depends on your domestic situation, i.e. whether your child lives at home or away from home. Your child is considered to be living at home if the child is a member of your household. Children who live away from home temporarily, for example for a hospital stay or a holiday, are still con-

sidered to be living at home. If your family lives outside the Netherlands, then that is where your household is generally considered to be. This means that a child who is living in your family outside the Netherlands is a member of your household. If your child stays in an institution for a longer period of time, then the child is not a member of your household. In that case, if you can prove that you support the child, you may be entitled to child benefit at a higher rate.

4 other schemes implemented by the SVB

In some cases you may qualify for other benefits from the SVB in addition to child benefit. For example, if you care for a disabled child living in your household, you will receive child benefit. But you may also claim a benefit under the TOG scheme (care allowance for disabled children living at home). This scheme applies to children aged 3 and over. The address of the SVB office administering the TOG scheme is given at the back of this booklet.

5 export restrictions on benefits act (beu)

On 1 January 2000, the Export Restrictions On Benefits Act (BEU) came into effect. This act prohibits payment of child benefit to certain countries in the world. A list of these countries is available from the SVB.

The aim of the act is to improve verification of entitlements of beneficiaries living outside the Netherlands. This is only possible if the Netherlands and the government of the country in question have signed an agreement containing arrangements on verification of entitlements. Such agreements have been concluded with, among others, all EU countries.

If you or your child live in a country with which the Netherlands has not concluded an agreement, no child benefit will be paid to you.

Please note: if you or your child stay in another country for more than three months, this is equated with residence. For some countries this could mean that payment of your child benefit will be terminated.

6 personal details

The SVB will treat the details you provide confidentially. The SVB may also request information from other organisations, and ask them to cross-check their data against the information you have provided.

You have the right to inquire with what organisations the SVB exchanges information. You may also inspect your file and have any errors in your details rectified.

7 what are your obligations

It is important that you inform the SVB fully, correctly and promptly about changes in your family situation. For this purpose, the SVB will send you a change notification form and a summary of the changes you are obliged to report.

If you provide incorrect or incomplete information, or are late in reporting a change, the SVB may impose a fine. Overpayments or undue payments of child benefit will always be reclaimed.

8 if you disagree with the SVB or if you have any complaints

Complaints

If you have any complaints about the services you received from your SVB Office, you should get in touch with this office. A leaflet on the complaints procedure is available from all SVB offices.

Review And Appeal

If you do not agree with a decision by the SVB, you should first get in touch with your SVB office. When doing so, please remember to quote your reference number. The SVB has a review procedure.

For more information on the review procedure, please contact your SVB office.

WILT U MEER INFORMATIE?

Neem contact op met uw SVB kantoor. Kijk op internet: www.svb.nl, of kom langs op een van onze kantoren. De kantoren zijn open van 8.00 tot 17.00 uur.

Breda	(076) 548 50 00	Rat Verlegstraat 2, Postbus 90151, 4800 RC Breda
Deventer	(0570) 50 60 00	Snipperlingsdijk 2, Postbus 1000, 7400 GG Deventer
Groningen	(050) 316 90 00	Cascadeplein 5, Postbus 576, 9700 AN Groningen
Leiden	(071) 512 90 00	Stationsplein 1, Postbus 9104, 2300 PC Leiden
Nijmegen	(024) 343 10 00	Takenhofplein 4, Postbus 9032, 6500 JN Nijmegen
Roermond	(0475) 36 80 00	Laurentiusplein 8, Postbus 1244, 6040 KE Roermond
Rotterdam	(010) 417 40 00	Posthumalaan 100, Postbus 70025, 3000 LG Rotterdam
Utrecht	(030) 264 90 00	Graadt van Roggenweg 400, Postbus 18002, 3501 CA Utrecht
Zaandam	(075) 655 10 00	Stationsstraat 112, Postbus 2040, 1500 GA Zaandam

Kantoor Verzekeringen

Amstelveen	(020) 656 56 56	Van Heuven Goedhartlaan 1, Postbus 357, 1180 AJ Amstelveen
------------	-----------------	--

Hoofdkantoor

Amstelveen	(020) 656 56 56	Van Heuven Goedhartlaan 1, Postbus 1100, 1180 BH Amstelveen
------------	-----------------	---